



## Limited Warranty

### What this warranty covers:

Audere Audio warrants its Products to be free from defects in materials and workmanship.

### The length of this warranty coverage:

This warranty is runs for one year from the purchase date and is available to the original purchaser and is subject to the following limitations.

### The limited warranty does not cover:

- Damage caused by misuse or abuse;
- Exposure to environmental extremes;
- Products that have been modified;
- Shipping damages of any sort;
- Damage due to use that is not in conformity with factory specifications;
- Normal wear and tear or parts intended to be replaced due to normal use;
- Claims based on the subjective issue of tonal characteristics;
- Product on which the date code/serial number has been defaced, modified, or removed.

### What Audere Audio will do:

If, in our sole determination, the defect is covered by the Limited Warranty, Audere Audio will promptly repair or replace the product, as we determine to be appropriate, and return it prepaid to the purchaser. If the defect is not covered or is excluded from this Limited Warranty it will be returned without repair or replacement, shipping and insurance to be paid by purchaser.

AUDERE ENGINEERING IS NOT LIABLE FOR MODIFICATIONS MADE TO YOUR INSTRUMENT EVEN IF THOSE MODIFICATIONS WERE MADE TO FACILITATE PRODUCT INSTALLATION. YOU SHOULD EVALUATE THE PRODUCT FULLY PRIOR TO A FULL INSTALLATION.

IN NO EVENT SHALL AUDERE AUDIO BE LIABLE FOR INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. THIS LIMITED WARRANTY IS GIVEN AS YOUR EXCLUSIVE REMEDY AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY LIMITED IN DURATION TO THE DURATION OF THIS WRITTEN WARRANTY. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

In the case of conflicting terms and conditions between this Limited Warranty and any purchase order, contracts or invoices, this Limited Warranty is the controlling document.

### To obtain warranty service for your Audere product:

1. Contact Audere Audio within the warranty period and obtain a Return Authorization (RA) number and ship to address prior to shipping.
2. Package the product for safe shipping.
3. Include inside the box the RA number, your name, and address.
4. Mark the RA number prominently on the outside of the box.
5. Ship the product prepaid and insured within 20 days of the RA issue date.

### Your rights under state law:

This limited warranty gives you specific legal rights and you may have other rights which vary from state to state.

Audere Audio - 2123 NW Aloclek Dr. Ste 1202 - Hillsboro Oregon 97124-8073



## Satisfaction Guarantee

Audere Engineering offers the purchaser a Satisfaction Guarantee period of 10 days after delivery. If within that time the purchaser decides for any reason to return the product, Audere will refund the purchase price of the product subject to the following requirements.

1. Return the product in new condition.
2. We recommend you keep all of the original packaging for use if the product is returned.
3. Contact Audere Engineering (please refer to contact information at [www.audereaudio.com](http://www.audereaudio.com)) within 10 days of receipt of product and obtain a Return Authorization (RA) number and ship to address.
4. Package the product and parts for safe shipping.
5. Fill out the Return Form below and include it inside the box.
6. Ship the product prepaid and insured within 10 days of the RA issue date.
7. Mark the RA number prominently on the outside of the box.
8. Refunds will be promptly issued to the purchaser by the original payment method.

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### PRODUCT RETURN FORM

Product: \_\_\_\_\_ Serial Number: \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Contact email or phone number in case we have a question: \_\_\_\_\_

We are dedicated to providing outstanding value and performance. Please take a moment to let us know what you liked and what you did not like so that we can take your feedback into consideration in future designs.

This section is not required and does not impact the processing of your return.

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Please see our Limited Warranty on the reverse side.